

Educational Services

Frequently Asked Questions: How to Set Up Your MyTraining Account

1) Will I use my MyConnect login information to sign in to MyTraining?

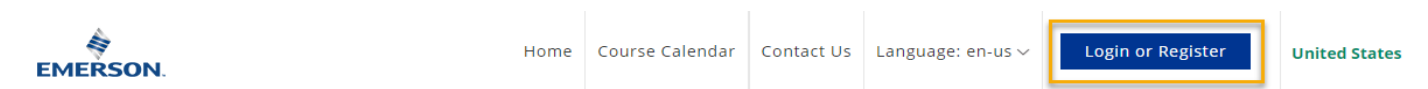
No, your old credentials from MyConnect will not work. You will need to set up a MyEmerson account on Emerson.com – or use your existing MyEmerson account.

2) Where do I set up a MyEmerson account?

Below are step-by-step instructions to help get you started.

Option 1

- a. From the MyTraining webpage, select the top blue **Login or Register** button.



Search Catalog

| | |
|---|---|
| <p>If you do not have an account but would like to browse the catalog,</p> <p>Click to continue</p> | <p>For a more customized experience log in or create an account below,</p> <p>Login or Register</p> |
|---|---|

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- b. Then select the **Create an Account** option.

Tools for Your Application Needs
Sign in or register once to access all of your Emerson accounts.

Get access to Emerson's Tools using just one username and one password with our new seamless platform. While we build please note that you may still be required to use existing usernames and passwords for some web applications.

Access Your Account
Sign in below using your email and password.

EMAIL ADDRESS
[Input Field]

PASSWORD
[Input Field]

SIGN IN >

Forgot your password?
Don't have an account?
Create an Account

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- c. Complete all required fields and be sure to use your business email address.

Tools for Your Application Needs
Sign in or register once to access all of your Emerson accounts.

Get access to Emerson's Tools using just one username and one password with our new seamless platform. While we build please note that you may still be required to use existing usernames and passwords for some web applications.

Register Now
In order to access your Emerson accounts, you will need to register your information and create a password using the fields below.
Have an account? Sign in

Account Details

PRIMARY EMAIL
[Input Field]

FIRST NAME
[Input Field]

LAST NAME
[Input Field]

MOBILE PHONE
[Input Field]

Password Details

CREATE PASSWORD
[Input Field]

CONFIRM PASSWORD
[Input Field]

PASSWORD STRENGTH
[Indicator]

Password must be a minimum of eight characters and contain at least one number, one lowercase and one uppercase letter. Must not contain your email or parts of your email separated by the following characters: _ - * @

Company Details

ORGANIZATION
[Input Field]

DEPARTMENT
[Input Field]

STREET ADDRESS
[Input Field]

CITY
[Input Field]

COUNTRY / REGION
[Dropdown]

STATE/PROVINCE
[Dropdown]

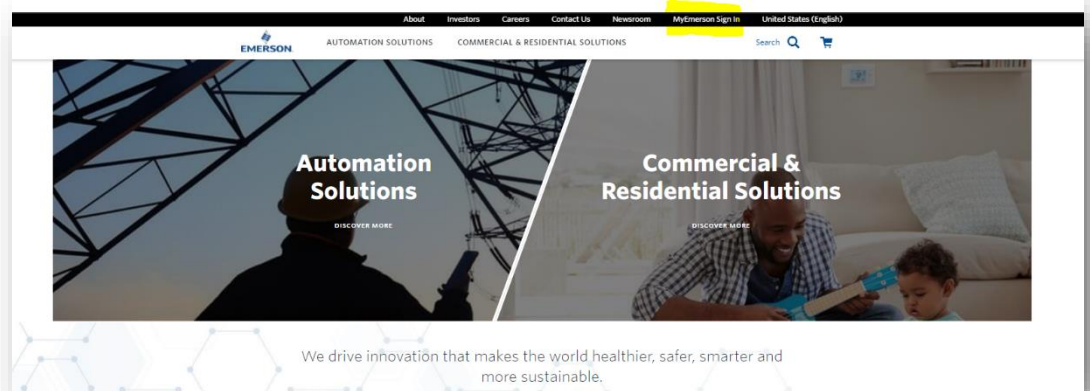
ZIP CODE
[Input Field]

Additional Fields
NULL

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Option 2

- a. Visit Emerson.com and select the MyEmerson Sign In button.



- b. Complete the registration form with your business email address.

A screenshot of the MyEmerson Sign In and New Customer registration form. The form is divided into two columns. The left column is titled 'MyEmerson Sign In' and contains the text 'Returning customers please sign in to your account:'. Below this are two input fields: 'LOGON ID' with the placeholder 'email@company.com' and a red error message 'The Logon Id field cannot be empty.', and 'PASSWORD'. A green 'SIGN IN >' button is at the bottom of this column, with a link 'Forgot your password?' below it. The right column is titled 'New Customer' and contains the text 'Creating a MyEmerson account delivers personalized access to:'. Below this is a bulleted list of benefits: 'Order status and history', 'Sizing and configuration tools', 'Collaborative workspaces', 'Digital installed base records', and 'Serial number search'. A note states 'In order to access full MyEmerson functionality, you must use a business email when creating your account.' A green 'CREATE ACCOUNT >' button is at the bottom of this column. At the bottom of the form, there is a link: 'By submitting this form, you agree to the Terms of Use and Privacy Notice.'



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3) Will my training history be available in MyTraining?

Yes, all previous Emerson training records will be available in your account.

4) How is MyTraining different than MyConnect?

MyTraining is part of Emerson's broader digital customer experience – MyEmerson. By integrating our training courses with other Emerson digital tools for engineering, maintenance, and procurement, you have a single login to engage with us in a variety of ways.

The MyTraining interface streamlines the course registration process. And with a digital record of the Emerson devices installed at your site available in MyEmerson, identifying relevant training courses is easier than ever.

5) Who can I contact with questions?

Contact us via email Education@emerson.com or call us directly at 1-800-338-8158 with any issues or questions.